

## Rate Lock Agreement

A lock is an agreement between the Broker and Blustream Lending. It specifies the number of days for which a loan's interest rate is guaranteed. If interest rates rise during that period, Blustream Lending is obligated to honor the committed rate. Likewise, if interest rates fall during that period, the Broker must also honor the lock. Locking in a rate and price does not guarantee eligibility or approval of the subject loan. Locks are also not transferable. Locks are tied to the property, not the borrower. Brokers should make every effort to close with Blustream Lending all loans locked at Blustream Lending. It is also requested that Brokers actively manage their locked pipelines and cancel any locked loan that has been withdrawn by the customer.

## Lock Desk Hours

Locks are accepted via the Blustream Lending broker portal from 8:30am PT to 4:30pm PT Monday through Friday.

## Lock Process

All locks are handled through Blustream Lending's online portal at [blustream.com](http://blustream.com). Manual lock requests cannot be honored via phone or email. Once a loan is locked, a complete file must be submitted within the timeframe below for the lock to remain active. Otherwise, the lock will be canceled.

- 30-day lock: Complete file must be delivered in 3 calendar days
- 45-day lock: Complete file must be delivered in 10 calendar days
- 60-day lock: Complete file must be delivered in 10 calendar days

A reinstatement of a lock due to non-submission is allowed.

## Rate Lock Confirmation

Blustream Lending will send a rate lock confirmation via email directly to the customer when the loan is locked. It is the Broker's responsibility to report any inconsistencies with the Broker's understanding of the loan to Blustream Lending within 24 hours of the Confirmation Date.

## Change in Critical Information

The Broker is responsible for tracking any changes to the structure of the loan that affect pricing, and providing proper notification to Blustream Lending. Any changes to the structure of the loan that affect pricing will be validated by the Lock Desk. Blustream Lending must be notified immediately if the Broker makes any changes to the mortgage loan that differ from the confirmed pricing structure. All loans must meet the terms of the latest Confirmation.

On reworks due to changing loan terms, the price impact will be applied to the lock.

## Lock Expiration Date

All loans must be funded on/by the expiration date.

Locks with weekend or holiday expiration dates will expire on the first business day following the stated expiration date; this will be the effective expiration date.

## Lock Periods

Blustream Lending offers the following lock terms: 15 days, 30 days, 45 days, and 60 days.

## Lock Extensions

Locks may be extended from 1 day to 15 days at a cost of 2.5 bps per day. If an extension request is received and the extended loan will expire on a weekend or holiday, the Lock Desk will require the appropriate additional days at cost.

## Relock Policy

A relock is a request to lock a loan for a second time. A loan that does not close by its Lock Expiration Date and is not extended may be subject to the Relock Fee. Relocks must be requested with full documentation during normal lock hours.

- Relocks may be necessary on expired locks and cancelled locks.
- If a relock occurs within 14 days of the lock expiration date or the lock cancellation date, relock pricing is based on either current market pricing at the desired lock term or the existing pricing minus the relock fees below, whichever is worse. All previous extension costs and concessions will still apply in all pricing scenarios.
  - 15 day relock fee: 0.375 to price
  - 30 day relock fee: 0.75 to price

Once 14 calendar days have passed from the lock expiration date or the lock cancellation date (other restrictions may apply on Jumbo products), the relock will be subject to current market price. No relock fee will apply and all previous extension costs will be cleared out.

## Rate Renegotiation

When the market improves significantly, Blustream Lending may allow the Broker a one-time renegotiation. Rate renegotiations are designed as a tool to manage lock fallout in an improving market. The program is intended to help brokers save deals when borrowers demand improved pricing. Renegotiation is not a standard option, and its terms are granted on an exception basis by the Lock Desk.

## Rate Sheets

Rate sheets give indications only, as market conditions may cause intra-day changes to pricing. It is the client's responsibility to keep abreast of price changes. Final pricing will be determined based on the Blustream Lending pricing engine within the Blustream broker portal and will override the rate sheet or any other pricing posted by Blustream Lending. Intraday price changes may occur due to fluctuating market conditions and the Blustream Lending rate sheet is updated automatically without notice. Any lock requests received by the Lock Desk after the re-price will be subject to the new pricing. Rates will be populated and distributed by approximately 8:30AM PST each day, depending upon pricing release. Please be aware that market movements may delay rate sheet distribution and may cause multiple rates changes in a day.